



Policies

Cancellation Policy

15 days before the session or semester start: Cancelling will result in a full refund.

Cancellation within 15 days of session or semester start: will result in a 25% penalty.

Once classes are started: 1-month notice in writing must be given and a refund will be issued for classes remaining after 1 month from cancellation submission; in the case that the notice is not given 1 month of services will be charged to the account. Recital, costume, ticket, competition, and production fees are non-refundable.

Dropping or canceling a class within 2 weeks of a recital you or your child is due to participate in: will incur a re-spacing fee of \$20 per piece to cover any extra rehearsal time needed and added stress on the other students in the class). No Refunds will be granted.

Private Lesson Cancellations: All Private lesson cancellations must give 24 hours notice or there will be a \$15.00 no show/late fee applied to the account.

Holidays and Studio Cancellation: En L'air Academy recognizes statutory holidays, and these are calculated into your tuition based on short sessions or 9 month semesters. In the case of cancellations by the studio (snow days or instructor absence without sub) the classes missed may first be granted a make up class based on availability, or in the occasion that there is not availability, studio credit will be applied to the account for the class missed.

Additional Fees: The account holder must understand there may be costume and recital fees applicable to the desired classes. By registering for recital classes you accept responsibility for costume fees, recital fees, and recital participation. Recital, costume, ticket, competition, and production fees are non-refundable.

Exam Fees: Altitude Exam fees are refundable up to two weeks after exam dates have been released.

Yearly Auto Renew: All students enrolled in 9 and 6 month class are auto-reregistered for the 2024/2025 season in their recommended level and season deposit is taken out on May 15, 2024. Unless written communication to cancel has been made prior to. All deposits are fully refundable until 1 month before classes start.



Policies

Payment Application

All payments are applied to tuition first and to costumes, recital, performance fees after outstanding tuition balance has been paid.

Recital Participation

All students registered in 9 and 6-month classes are expected to participate in the recital. If there is a medical reason why your child cannot do a recital a doctor's note will be requested to excuse the child from recital participation.

Any unpaid balances on accounts will result in your child being unable to perform in recitals, showcase, and/or competitions.